



Membership Terms and Conditions

1. By taking out a Fort Fun Membership you accept these Membership terms and conditions and the Fort Fun Rules of Play.
2. This Membership only entitles Members access to the Fort Fun location at which the Membership was taken out.
3. All members are required to have their photo taken on their first member visit to validate their membership card on entry.
4. Fort Fun Members are entitled to unlimited entry during advertised opening times at Fort Fun. Any accompanying non member visitors will be required to pay the on the day admission charge.
5. If you are paying for your Membership by monthly Direct Debit, you are committing to make a minimum of 12 monthly consecutive payments. Payments will continue to be taken until you cancel your Direct Debit with your Bank or Building Society. Should payments be interrupted, your membership will be cancelled and outstanding balance pursued.
6. If paying by Direct Debit, you will have the choice of two dates in the month for your Direct Debit to be taken (1st and 15th of the month). If you wish to use your membership prior to the first payment date an interim payment will be payable at admissions.
7. Should it not be possible to collect your DD due to insufficient funds, your Membership will immediately be put 'on hold' and the Membership card will not be accepted at admissions for entry.
8. Should it not be possible to collect your DD due to insufficient funds for two months in a row, your Membership will be cancelled and it will not be possible to apply for a Fort Fun Membership by DD again.
9. Should you visit during a period when your Membership is on hold as a result of your DD not being collected due to insufficient funds, you will not be able to enter as a Member and you will be required to pay the full day admission charge.
10. A Membership Card is only valid when used and/or presented by the named Member as printed on the card. Misuse will result in the Membership being withdrawn.
11. Each Member will be issued his or her own Membership Card in their own name.
12. Memberships are non-transferable and cannot be sold or given away to a third party.
13. Membership is non refundable.
14. The authorised Member must show their Membership Card at the Entrance each time they visit Fort Fun.
15. Members under 16 years of age must be accompanied by a responsible adult at all times .

16. Photocopies of Membership Cards will not be accepted.
17. Events subject to change without notice and no refunds or compensation is paid should Fort Fun close due to beyond its control.
18. Fort Fun reserves the right to close part of or all of the facilities within the venue at any given time without prior notice or compensation.
19. All Membership Cards remain the property of Fort Fun and can be withdrawn in the event of fraud and misuse. This includes, but is not limited to, allowing a third party to attempt to gain access to Fort Fun with a Membership Card of which they are not the valid holder.
20. Failure to present a valid Membership Card will result in a charge of the 'on the day' admission rate.
21. Membership Cards cannot be used in conjunction with any promotional offer or voucher .
22. Lost Membership Cards should be reported to Fort Fun immediately. In the event of a lost Membership Card, Fort Fun will re-issue a replacement card and charge an administration fee of £5.00 per card.
23. There must be a minimum of one named adult when registering for a Membership. This adult will be contacted for all correspondence regarding the Membership.
24. All correspondence in connection with the Membership will only be sent to a nominated lead adult member who is responsible for ensuring all Terms and Conditions are met and to advise of any changes to contact details.
25. A photograph will be taken when you first use your Membership Cards and printed on your membership card for verification/ authorisation on entry.
26. Entry to Fort Fun remains on a first come, first served basis.
27. The Lifetime Price Guarantee will be the published full Membership price at the time of application for new Memberships. This price will be offered for all subsequent renewals paid annually in advance, prior to the Membership expiry date, and on the basis that the Membership Type remains unchanged (i.e. Individual/family). Payers by Direct Debit will have no increase in the value of the Direct Debit after 12 months as long as their payments remain uninterrupted.
28. Separate terms and conditions apply for 'Nanny' and 'Child Minder' Memberships on request.
29. Extra charges apply for special events.
30. Fort Fun reserve the right to update or change these Terms and Conditions from time to time with one months notice sent to all members via email.

